



On-Time Printing...plus Service
www.printcographics.com

**Ms. Pamela Geoffroy, BCOA President
197 Mt. Hope Street
North Attleboro, MA 02760**

Dear Ms. Geoffroy:

BCOA Bulletin is a very high quality publication. My company, Printco Graphics, is the Printer and Mailer of this fine publication. You may have noticed that the recent magazine had various incorrect impositions of the color ads. These errors were caused by my company solely and certainly not the result of anything relative to Kim Noyes – who does an excellent job providing what we need. My company just failed to execute.

I have strengthened our internal controls and rectified the situation to insure this from happening in the future. I guarantee it.

I apologize for the inconvenience this may have caused and hope you accept my sincere apology for this situation.

Truly Yours,

A handwritten signature in black ink, appearing to read "Larry Reding", written in a cursive style.

Larry Reding, Printco Graphics, President and Owner